

# Terms & Conditions

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## Paint It Easy Creative Café

Last updated: [19.12.2025]

These Terms & Conditions apply to all guests visiting and using the Paint It Easy Creative Café operated by Paint It Easy GmbH, Bederstrasse 94, 8002 Zürich, Switzerland.

By entering our café, booking a table, or participating in creative activities, you agree to the following terms.

### 1. Concept & Scope

1.1 The Paint It Easy Creative Café combines a café experience with self-guided creative activities such as painting, ceramics, and other art forms.

1.2 Unlike guided workshops or events, the café operates in an open, shared environment with multiple guests working independently at the same time.

1.3 These Terms & Conditions apply specifically to café visits, table bookings, and creative activities carried out during regular café hours.

### 2. Table Reservations & Cancellations

2.1 Table reservations can be made exclusively online via our website and are subject to availability.

2.2 Cancellations are free of charge and can also be made online at any time. We appreciate early cancellations so we can offer the table to other guests.

2.3 If you arrive more than 15 minutes late without prior notice, we reserve the right to release the table.

2.4 Walk-ins are welcome, subject to availability.

### **3. Participation & Behaviour**

3.1 Guests are expected to behave respectfully toward other guests, staff, and the space.

3.2 The creative café is a shared environment. Please be mindful of noise levels, materials, and shared tools.

3.3 Guests who are heavily intoxicated or behave inappropriately may be asked to leave. In such cases, no refund will be provided.

3.4 Children are welcome but must be supervised by a parent or guardian at all times.

### **4. Creative Activities & Materials**

4.1 We provide creative materials and equipment to the best of our ability and according to availability.

4.2 Guests are responsible for handling materials and tools with care and following safety instructions given by staff.

4.3 Some techniques (e.g. ceramics, glazing, firing) involve high temperatures, fragile materials, and shared equipment. Despite all precautions, accidents may happen.

### **5. Accidents, Damage & Liability**

5.1 Paint It Easy GmbH takes great care to maintain a safe and welcoming environment. However, participation in creative activities is at the guest's own risk.

5.2 Paint It Easy is not liable for:

- personal injuries caused by misuse of materials or tools,
- damage to clothing or personal belongings,
- minor accidents inherent to creative work.

5.3 In cases of gross negligence or intent by Paint It Easy, liability remains governed by Swiss law.

### **6. Artwork, Ceramics & Storage**

6.1 Guests creating artworks (including ceramics) may leave their pieces with us for drying, firing, or later collection, where applicable.

6.2 We handle all artworks with great care. However, due to the nature of ceramics (kilns, high temperatures, glazing reactions) and the shared studio environment, breakage or damage can occur, even when handled correctly.

6.3 If an artwork left with us is damaged or lost while under our care, we will offer one of the following, at our discretion:

- a refund of the creative activity fee, or
- a voucher of equal value.

This applies even if the damage was not directly our fault.

6.4 No further claims (e.g. for emotional value or additional compensation) can be made.

6.5 Artworks must be collected within the communicated timeframe. Unclaimed artworks may be disposed of after a reasonable period.

## **7. Food & Beverages**

7.1 Food and beverages purchased at the café may be consumed on-site only.

7.2 Bringing outside food or drinks is not permitted unless previously agreed.

7.3 Allergies or dietary requirements should be communicated to staff in advance where possible.

## **8. Photography & Social Media**

8.1 Photos or videos may occasionally be taken in the café for marketing and social media purposes.

8.2 If you do not wish to appear in any images or videos, please inform our staff — we fully respect this.

## **9. Vouchers**

9.1 Café vouchers are non-refundable and cannot be exchanged for cash.

9.2 Vouchers can be used for café activities and food/drinks, subject to availability.

9.3 Lost or stolen vouchers cannot be replaced.

## **10. Changes to the Café Experience**

10.1 Paint It Easy reserves the right to:

- adjust opening hours,
- change available materials or techniques,
- modify the café setup or concept.

10.2 Such changes do not entitle guests to refunds unless legally required.

## **11. Data Protection**

11.1 Personal data is handled in accordance with applicable Swiss data protection laws.

11.2 For details, please refer to our Privacy Policy or contact us at [hello@paintiteasy.ch](mailto:hello@paintiteasy.ch).

## **12. Governing Law**

12.1 These Terms & Conditions are governed by Swiss law.

12.2 The place of jurisdiction is Zurich, Switzerland, unless mandatory law provides otherwise.