

**PUBLIC EVENTS**

General Terms and Conditions

Public Event Bookings - Paint It Easy GmbH

Version: 10 August 2026

Paint It Easy GmbH (hereinafter "Paint It Easy") respects the privacy and personal rights of all individuals who visit the website. Data collected through the website is used primarily to provide our services and secondarily to further develop our general business activities.

Paint It Easy only sends newsletters to users who have explicitly subscribed to them. Users may unsubscribe at any time. If you have any questions about the newsletter, please contact us at hello@paintiteasy.ch.

We may occasionally send technical information or event follow-ups that are purely informational and are not considered advertising or commercial offers.

Your data will not be disclosed to third parties and will be handled in accordance with applicable data protection laws. As an individual, you have the right to access or amend your stored data and to object to its use.

For questions not answered in our Privacy Policy, please contact us at hello@paintiteasy.ch.

1. General Terms and Conditions

1.1 These General Terms and Conditions (hereinafter: "GTC") are issued by Paint It Easy GmbH, Wallstrasse 14, 4051 Basel, Switzerland. They govern the use of the website www.paintiteasy.ch, which is wholly owned by Paint It Easy.

1.2 Through the website, customers can book events, purchase tickets and buy vouchers. Any deviating terms shall apply only if Paint It Easy has expressly agreed to them.

1.3 Customers may be legal entities or individuals. Minors are not considered customers; however, they may participate in events with written consent and under the supervision of a parent or legal guardian. In such cases, responsibility lies with the accompanying adult.

1.4 By using the website or subscribing to the newsletter, users agree to these GTC and undertake to take note of any changes. If these terms are not accepted, use of the website and its services is not permitted. Paint It Easy reserves the right to amend the GTC at any time. Amendments take effect upon publication on the website.



2. Services and Products

2.1 Paint It Easy offers guided creative group events. The selection of events and designs is subject to the availability stated on the website. The information shown does not constitute a legally binding offer.

2.2 Each event includes a welcome drink. The selection may vary depending on the offer and is determined by Paint It Easy.

2.3 A ticket entitles the holder to participate in a specific event on the selected date.

2.4 Vouchers have a nominal value in CHF and can be redeemed online or on site.

3. Participation Conditions

3.1 All participants must behave respectfully towards others, regardless of origin, gender, religion or identity. Intoxicated persons or persons behaving inappropriately may be excluded from the event. Customers are responsible for the conduct of the persons they have registered.

3.2 Participants who fail to comply with these conditions may be excluded from the event. No refund will be issued in such cases.

4. Changes to the Offering

4.1 Minor changes, such as a change of instructor or a delay of up to one hour, are reserved and do not constitute grounds for terminating the contract.

4.2 In the event of material changes, customers have the right to withdraw from the contract free of charge or reschedule to another date. Any price differences will be adjusted accordingly.

4.3 Materials and instructors may vary without prior notice.

4.4 The standard duration of an event is approximately 3 hours including a break. The actual duration may vary slightly depending on the event. Paint It Easy accepts no liability for such variations.

5. Arrival and Lateness

5.1 Participants may arrive up to 15 minutes before the event starts. Earlier admission cannot be guaranteed for organizational reasons.

5.2 Anyone arriving more than 15 minutes after the event has started is not entitled to participate or receive a refund. In such cases, please contact hello@paintiteasy.ch.



6. Vouchers

- 6.1 Vouchers may be used for participation in events listed on the website.
- 6.2 A booking made with a voucher is binding and cannot be cancelled.
- 6.3 In the event of a no-show, any entitlement to participation or replacement is forfeited.
- 6.4 Vouchers are non-refundable and cannot be redeemed for cash.
- 6.5 Commercial resale of vouchers is not permitted.
- 6.6 Booking with a voucher constitutes acceptance of these GTC.
- 6.7 Paint It Easy accepts no liability for lost or stolen voucher codes.
- 6.8 An administration fee may be charged for changes.
- 6.9 Vouchers are valid for 1 year from the date of issue. Extensions are not possible.

7. Prices, Orders and Payment

- 7.1 Prices for public events include the statutory VAT. Prices for private events are exclusive of VAT unless otherwise stated.
- 7.2 Accepted payment methods are shown on the website. Invoices are payable within 30 days. Unpaid bookings may be cancelled.
- 7.3 An order becomes binding when the "Order" button is clicked. An initial confirmation is sent by email; acceptance of the contract takes place with the second email, including the invoice.
- 7.4 Incorrect information that results in delivery problems does not entitle the customer to a refund.
- 7.5 The confirmation contains the event details and order number.

8. Registration, Newsletter & Data Protection

- 8.1 Registration is voluntary. Required fields must be completed truthfully.
- 8.2 For bookings without registration, a name, email address and billing information are required.
- 8.3 Registration additionally requires a telephone number and password.
- 8.4 Orders are stored internally.
- 8.5 Subscription to the newsletter is voluntary.
- 8.6 Newsletter consent may be withdrawn at any time.
- 8.7 Data is treated confidentially and disclosed only with consent.
- 8.8 Unsubscription is available via the link in the newsletter.



9. Cancellation Policy

9.1 Cancellations must be submitted by email to hello@paintiteasy.ch at least 72 hours before the event (subject: "Cancellation").

9.2 More than 72 hours before the event: full refund.

9.3 Between 72 and 36 hours before the event: no refund, but rescheduling or a voucher is possible.

9.4 Less than 36 hours before the event: no refund; only transfer of the ticket to another person is possible.

9.5 If a booking has not yet been paid and is cancelled at short notice, an invoice will be issued.

9.6 Rescheduled tickets are valid for 60 days, subject to availability.

9.7 If fewer than 4 participants are registered, an event may be cancelled. In this case, customers will be informed 24 hours in advance and may reschedule, receive a voucher or request a refund.

9.8 Cancellation policy overview:

Time before the event	What you can do
More than 72 hours	✓ Full refund ✓ Reschedule ✓ Transfer your ticket
Between 72 and 36 hours	✗ No refund ✓ Reschedule ✓ Transfer your ticket to someone else
Less than 36 hours	✗ No refund ✗ No rescheduling ✓ Transfer your ticket to someone else



10. Promotions & Discounts

10.1 Paint It Easy may grant discounts and change their conditions at any time.

10.2 Promotional offers from partners are subject to the partners' own terms and conditions.

11. Social Media & Marketing

11.1 Photos and videos may be taken during events and shared on social media. Anyone who does not wish to appear in such material should inform us in advance.

11.2 By participating in the event, participants consent to the use of this material for marketing purposes.

12. Liability

12.1 Paint It Easy does not guarantee the outcome of any artwork.

12.2 Operational disruptions may occur. Paint It Easy is not liable for technical failures or services provided by third parties.

13. Copyright

13.1 Some designs are protected by copyright. Use without authorization is prohibited.

14. Applicable Law

14.1 Swiss law applies exclusively.

+1: BASEL

OUR CREATIVE EXPERIENCES IN BASEL ARE DESIGNED SPECIFICALLY FOR ADULTS (18+).

DUE TO EXISTING AGREEMENTS, WE ARE UNABLE TO OFFER PROGRAMS FOR CHILDREN IN OUR BASEL STUDIOS UNTIL 31 AUGUST 2026.

BY BOOKING AN ACTIVITY WITH US IN BASEL, YOU CONFIRM THAT YOU MEET THE MINIMUM AGE REQUIREMENT. THANK YOU FOR YOUR UNDERSTANDING!