



CREATIVE CAFÉ

General Terms and Conditions

Paint It Easy Creative Café

Version: 10 August 2026

These General Terms and Conditions apply to all guests of the Paint It Easy Creative Café, operated by Paint It Easy GmbH, Bederstrasse 94, 8002 Zurich, Switzerland.

By entering the café, making an online table reservation or participating in creative activities, you agree to these General Terms and Conditions.

1. Concept & Scope

1.1 The Paint It Easy Creative Café combines a café experience with self-guided creative activities such as painting, ceramics and other artistic techniques.

1.2 Unlike guided workshops or events, the café operates in an open, shared environment in which several guests may work creatively at the same time.

1.3 These General Terms and Conditions apply exclusively to café visits, table reservations and creative activities during the café's regular opening hours.

2. Table Reservations & Cancellations

2.1 Table reservations can only be made online via our website and are subject to availability.

2.2 Cancellations are free of charge at any time and must also be made online. We appreciate early cancellations so that we can offer the table to other guests.

2.3 If you are more than 15 minutes late without prior notice, we reserve the right to release the table.

2.4 Walk-ins are possible subject to availability.

3. Participation & Conduct

3.1 All guests are expected to behave respectfully towards other guests, staff and the premises.

3.2 The Creative Café is a shared space. Please treat materials, tools and the surrounding environment with care and consideration.

3.3 Guests who are heavily intoxicated or behave inappropriately may be asked to leave. In such cases, there is no entitlement to a refund.

3.4 Children are welcome but must be supervised by a parent or legal guardian at all times.



4. Creative Activities & Materials

- 4.1 We provide creative materials and tools to the best of our knowledge and subject to availability.
- 4.2 Guests must use materials and tools carefully and follow the safety instructions given by staff.
- 4.3 Some techniques (e.g. ceramics, glazes and kilns) involve high temperatures, delicate materials and shared equipment. Despite the greatest care, accidents may occur.

5. Accidents, Damage & Liability

- 5.1 Paint It Easy GmbH strives to provide a safe and pleasant environment. Participation in creative activities is nevertheless at the guest's own responsibility.
- 5.2 Paint It Easy is not liable for:
- injuries caused by improper use of materials or tools,
 - damage to clothing or personal belongings,
 - minor accidents inherent in creative activities.
- 5.3 Liability in cases of gross negligence or wilful misconduct remains reserved in accordance with Swiss law.

6. Artwork, Ceramics & Storage

- 6.1 Artwork (including ceramics) created in the café may, where applicable, be left with us for drying, firing or later collection.
- 6.2 We handle all artwork with great care. Due to the nature of ceramics (firing processes, high temperatures and glaze reactions) and the open studio environment, breakage or damage may nevertheless occur, even when handled correctly.
- 6.3 If artwork stored with us is damaged or lost, we may, at our discretion, offer one of the following remedies:
- a refund of the fee for the creative activity, or
 - a voucher of the corresponding value.
- This also applies where the damage was not directly caused by us.
- 6.4 Further claims (e.g. for sentimental value or additional compensation) are excluded.
- 6.5 Artwork must be collected within the communicated collection period. Uncollected artwork may be disposed of after a reasonable period of time.



7. Food & Beverages

- 7.1 Food and beverages purchased in the café may only be consumed on the premises.
- 7.2 Bringing your own food or beverages is not permitted unless agreed in advance.
- 7.3 Allergies or special dietary requirements should, where possible, be communicated in advance.

8. Photography & Social Media

- 8.1 Photos or videos may occasionally be taken in the café for marketing and social media purposes.
- 8.2 If you do not wish to appear in photos or videos, please inform our staff. We will of course respect your request.

9. Vouchers

- 9.1 Café vouchers are non-refundable and cannot be redeemed for cash.
- 9.2 Vouchers may be redeemed for café activities as well as food and beverages, subject to availability.
- 9.3 No liability is accepted for lost or stolen vouchers.

10. Changes to the Café Offering

- 10.1 Paint It Easy reserves the right to:
- adjust opening hours,
 - change the available materials or techniques,
 - further develop the café concept or interior layout.
- 10.2 Such changes do not give rise to any entitlement to a refund unless required by law.

11. Data Protection

- 11.1 Personal data is processed in accordance with the applicable Swiss data protection laws.
- 11.2 Further information can be found in our Privacy Policy or by contacting us at hello@paintiteasy.ch.

12. Governing Law & Jurisdiction

- 12.1 These General Terms and Conditions are governed by Swiss law.
- 12.2 The place of jurisdiction is Zurich, unless mandatory statutory provisions provide otherwise.