

**CERAMIC OPEN ATELIER**

General Terms and Conditions

Paint It Easy Ceramic Open Atelier

Version: September 2026

These General Terms and Conditions ("Terms") apply to all bookings and participation in the Ceramic Open Atelier offered by **Paint It Easy GmbH**, Wallstrasse 14, 4051 Basel, Switzerland ("Paint It Easy", "we", "us" or "our").

The Ceramic Open Atelier is a **self-guided studio format**. It is not a guided pottery class or workshop. By making a booking or participating in an Open Atelier session, you confirm that you have read, understood and accepted these Terms.

1. Concept and Scope

- 1.1 The Ceramic Open Atelier provides access to designated studio areas, tools and equipment for guests who wish to work independently on their own ceramic projects.
- 1.2 The Open Atelier does **not** include continuous technical instruction, a structured class or individual teaching.
- 1.3 Paint It Easy staff may assist with organisational questions, explain studio procedures and intervene where necessary for safety reasons, but are not responsible for planning or supervising individual projects.
- 1.4 Each participant must have their own valid booking. A booking may not be shared between several people.

2. Booking and Studio Time

- 2.1 Open Atelier sessions must be booked for the desired duration through our booking system and are subject to availability.
- 2.2 The booked time includes the entire use of the studio, including preparation, working time and cleaning of the workspace.
- 2.3 Participants must finish their work, clean their workspace and return all tools and equipment to their designated places before the end of the booked session.
- 2.4 Additional studio time may only be used if capacity is available and must be booked or paid for accordingly.
- 2.5 Arriving late does not extend the booked end time.

3. Independent Work and Required Experience

- 3.1 Participants are responsible for their own projects and must be able to work independently.
- 3.2 Participants using a pottery wheel must have sufficient prior experience with wheel throwing and basic ceramic studio procedures.
- 3.3 The Open Atelier is not intended as an introduction to wheel throwing. Guests who have never used a pottery wheel, or who require continuous instruction, should book an appropriate guided course instead.
- 3.4 Paint It Easy reserves the right to restrict or refuse the use of pottery wheels or other equipment where staff reasonably determine that a participant does not have sufficient experience to use the equipment safely and independently.
- 3.5 In such cases, access to the studio itself does not automatically entitle the participant to a refund where other booked Open Atelier activities remain available.

4. Materials and Additional Costs



4.1 Unless expressly stated otherwise during booking, material costs are not necessarily included in the Open Atelier booking fee.

4.2 Clay, glazes, firing, speciality materials and other consumables may be charged separately according to actual use, weight, quantity or the applicable studio price list.

4.3 Participants are responsible for checking applicable material and firing costs before beginning a project.

4.4 Only materials approved by Paint It Easy may be used in the studio or placed in our kilns.

4.5 External clay, glazes, ceramics or other materials may not be fired by Paint It Easy unless expressly agreed in advance.

5. Studio Rules and Equipment

5.1 All participants must follow the instructions of Paint It Easy staff and comply with the applicable studio and safety rules.

5.2 Tools, pottery wheels, furniture and other equipment must be handled carefully and used only for their intended purpose.

5.3 Participants must not use equipment if they do not know how to operate it safely.

5.4 Paint It Easy may restrict access to individual tools, materials or equipment for technical, operational or safety reasons.

5.5 Participants are responsible for damage they intentionally or negligently cause to studio equipment, furniture or other property.

6. Cleaning

6.1 Participants are responsible for leaving their workspace clean and tidy.

6.2 Cleaning is part of the booked studio time.

6.3 This includes, where applicable, cleaning tables, pottery wheels, tools, containers and work surfaces and returning equipment to its designated place.

6.4 Clay and glaze residues must be disposed of only in the designated containers and sinks according to studio instructions.

6.5 Paint It Easy may charge reasonable additional cleaning costs where a workspace is left excessively dirty or studio instructions have not been followed.

7. Ceramic Process and Inherent Risks

7.1 Ceramic work involves natural and technical processes that cannot be fully controlled.

7.2 Cracks, warping, glaze variations, colour changes, pinholes, crawling, breakage or other changes may occur during drying, glazing or firing even where materials are handled correctly.

7.3 Paint It Easy cannot guarantee a specific finished appearance, colour, shape or result.

7.4 A ceramic piece may become unsuitable for firing where, for example, it is too thick, insufficiently dried, improperly constructed, contaminated or otherwise presents a technical or safety risk.

7.5 Paint It Easy reserves the right not to fire work that may damage the kiln, kiln furniture, other customers' work or studio equipment.

8. Drying, Glazing and Firing

8.1 Ceramic pieces may require several stages of drying, firing and, where applicable, glazing before they are ready for collection.

8.2 Processing times are approximate and may vary depending on studio workload, drying time, firing schedules, technical issues and the nature of the work.



8.3 Stated completion dates or collection estimates are therefore not guaranteed deadlines.

8.4 Paint It Easy handles ceramic work with reasonable care. However, because of the inherent risks of the ceramic process, successful firing cannot be guaranteed.

9. Damage or Loss of Ceramic Work

9.1 Despite careful handling, ceramic pieces may crack, break, deform or otherwise be damaged during drying, handling, glazing or firing.

9.2 To the extent permitted by law, Paint It Easy is not liable for damage resulting from the inherent characteristics of ceramics, firing processes, material reactions or construction techniques.

9.3 Where a piece is lost or damaged due to circumstances for which Paint It Easy is responsible, Paint It Easy may, depending on the circumstances, offer an appropriate replacement service, studio credit, voucher or refund relating to the affected activity.

9.4 No compensation is provided for sentimental value, time invested or an assumed artistic or commercial value of the work, to the extent permitted by applicable law.

10. Collection and Storage

10.1 Participants are responsible for collecting completed ceramic work within the communicated collection period.

10.2 Collection information may be provided by email, through our website or through another designated communication channel.

10.3 Ceramic pieces that have not been collected within the communicated storage period may be disposed of after that period.

10.4 Paint It Easy is not required to provide compensation for work disposed of after the applicable collection or storage period has expired.

10.5 Work-in-progress may only be stored between sessions where this has been expressly agreed with Paint It Easy. Storage space cannot be guaranteed.

11. Safety and Personal Responsibility

11.1 Participation in the Open Atelier is at the participant's own responsibility.

11.2 Ceramic studios contain tools, machinery, wet floors, dust, fragile materials and equipment that may become hot or otherwise present hazards when used incorrectly.

11.3 Participants must act responsibly and use all materials and equipment in accordance with staff instructions.

11.4 Kilns and restricted technical areas may only be accessed or operated by authorised Paint It Easy staff unless expressly stated otherwise.

11.5 Food and beverages must not be placed in areas where this is prohibited for hygiene or safety reasons.

12. Clothing and Personal Belongings

12.1 Clay, glaze and other materials may stain or damage clothing, shoes and personal belongings.

12.2 Participants should wear clothing and footwear suitable for ceramic work.

12.3 Paint It Easy does not accept liability for normal staining or damage to personal belongings associated with participation, except where liability cannot legally be excluded.

12.4 Participants remain responsible for their personal belongings while on the premises.

13. Children and Minors

13.1 Children and minors may participate only where permitted for the relevant Open Atelier format and booking.



13.2 Where supervision by an adult is required, the responsible adult must remain present and supervise the minor throughout the session.

13.3 Paint It Easy does not provide childcare or continuous supervision of minors.

13.4 The pottery wheel may be subject to additional age, experience or supervision requirements.

14. Cancellation and No-Show

14.1 Bookings may be cancelled free of charge up to **24 hours before the scheduled starting time**.

14.2 Cancellations made less than 24 hours before the booked starting time and no-shows are not eligible for a refund.

14.3 Bookings are subject to the cancellation options available through the relevant booking system.

14.4 Where a booking has been made through a third-party provider, the cancellation conditions of that provider may additionally apply.

15. Cancellation or Changes by Paint It Easy

15.1 Paint It Easy may cancel, relocate or adjust an Open Atelier session where necessary due to technical problems, kiln or equipment issues, staff shortages, safety concerns, building-related issues or other operational circumstances.

15.2 If Paint It Easy cancels a booked session and no suitable alternative can be offered, the affected booking fee will be refunded.

15.3 No additional compensation is owed for consequential expenses or losses resulting from a cancellation, to the extent permitted by law.

16. Behaviour and Right to Refuse Participation

16.1 Participants must behave respectfully towards staff, other guests and the studio.

16.2 Paint It Easy may refuse entry to or remove persons who are heavily intoxicated, behave aggressively, misuse equipment, disregard safety instructions or materially disrupt studio operations.

16.3 No refund is due where participation is terminated because of the participant's own behaviour, to the extent permitted by law.

17. Liability

17.1 Paint It Easy takes reasonable care to provide a safe studio environment and to handle ceramic work appropriately.

17.2 Paint It Easy is not liable for loss, damage or injury resulting from a participant's failure to follow instructions, inappropriate use of equipment, insufficient experience or failure to exercise reasonable care.

17.3 Any limitation or exclusion of liability contained in these Terms applies only to the extent permitted under Swiss law.

17.4 Nothing in these Terms excludes liability that cannot legally be excluded or limited, including liability for wilful misconduct or gross negligence where such limitation is prohibited by law.

18. Photography and Filming

18.1 Guests may take photographs or videos for private purposes provided that this does not interfere with studio operations or the privacy of other guests.

18.2 Paint It Easy may occasionally take photographs or videos for documentation, marketing or social media purposes.

18.3 Guests who do not wish to appear in such material may inform our staff.



18.4 Where legally required, appropriate consent will be obtained before identifiable persons are used as the primary subject of promotional material.

19. Data Protection

19.1 Paint It Easy processes personal data in accordance with applicable Swiss data protection law.

19.2 Personal data may be processed in connection with bookings, payments, customer communication, studio administration and other purposes necessary to provide our services.

19.3 We may use third-party service providers for booking systems, payments, IT, email, accounting and other operational services.

19.4 We do not sell personal data to third parties.

19.5 Further information is available in our Privacy Policy or by contacting hello@paintiteasy.ch.

20. Applicable Law and Jurisdiction

20.1 These Terms and the contractual relationship between the participant and Paint It Easy GmbH are governed by **Swiss law**, subject to mandatory statutory provisions.

20.2 Where legally permissible, the courts at the registered office of Paint It Easy GmbH in **Basel, Switzerland**, shall have jurisdiction.

21. Severability

21.1 If any provision of these Terms is invalid or unenforceable, the remaining provisions remain in force.

21.2 The invalid provision shall, where legally possible, be replaced by a valid provision that most closely reflects its intended purpose.

Paint It Easy GmbH

Wallstrasse 14

4051 Basel

Switzerland

hello@paintiteasy.ch

www.paintiteasy.ch